EEK Mechanical

United States · USIFDA Certified

Understanding Your EEK Mechanical Invoice

How we work, why recovery happens at a certified workshop, and what US rules require — in plain language.

Who you contracted with

Your booking and invoice are with Forman Pacific, LLC, a Delaware limited liability company, doing business as EEK Mechanical (eekmechanical.com).

Registered address: Suite 305, 131 Continental Drive, Newark, DE 19713, United States. Federal EIN: 36-5163646.

EEK Mechanical coordinates 24/7 misfuel and contaminated-fuel recovery across the United States. Physical remediation is performed by independent certified workshops and tow operators under EEK Mechanical terms; you pay EEK Mechanical as shown on your invoice.

USIFDA is an industry certification scheme established by EEK Mechanical's founders — not a government agency. USIFDA Certified workshops meet USIFDA standards; every completed misfuel job is filed on the USIFDA National Misfuel Register and documented with a Certificate of Compliance where applicable.

Why we tow to a repair facility (not roadside recovery)

After a misfuel, gasoline or diesel in the wrong tank is a flammable hazardous material. Industry practice and vehicle manufacturer procedures require controlled conditions — not a quick fix at the fuel forecourt.

EEK Mechanical dispatches a tow truck to collect your vehicle and delivers it to a USIFDA-certified workshop. There, technicians perform manufacturer-specification fuel system recovery: OEM-approved access (service panel or tank removal as the manufacturer requires), full system purge and flush, verification, and compliant handling of all contaminated fuel.

- Gasoline vapors can ignite from static, sparks, or hot engine parts — controlled ventilation and grounding matter.
- Lift access and proper extraction equipment are required for safe tank and line work on modern vehicles.
- A partial purge at the roadside cannot reliably clear lines, filters, and pumps; residual wrong fuel causes expensive engine damage if the engine is started.
- Documentation, disposal manifests, and register filing are part of a complete, auditable job — not an optional add-on.

The law in the United States (summary)

Contaminated fuel and the work to remove it touch several federal frameworks; state and local codes also apply where the vehicle is serviced. This is a plain-language overview — not legal advice.

- OSH Act General Duty Clause (29 U.S.C. §654(a)(1)): employers must protect workers from recognized fire and explosion hazards when draining or handling gasoline and diesel.

- 29 CFR 1910.106 (flammable liquids): bonding when dispensing Class I liquids, ignition-source controls, and safe waste handling in service and repair areas.
- 29 CFR 1910.1200 (Hazard Communication): classify fuel hazards, maintain SDS access, label containers, and train employees who handle contaminated fuel.
- NFPA 30A: defuel vehicles with listed equipment in designated repair-garage areas; IFC Chapter 23 repair-garage rules apply as adopted by your state or city.
- EPA RCRA: drained gasoline mixtures often qualify as ignitable hazardous waste (characteristic D001); use licensed carriers and disposal facilities with required records.
- Clean Water Act: fuel or oily sheens must not enter storm drains, streams, or navigable waters — contain spills and report as required.
- DOT PHMSA 49 CFR Parts 171–180: hazardous-materials rules when contaminated fuel leaves the shop; Materials of Trade limits in 49 CFR 173.6 may apply to small quantities in company vehicles.
- FTC Act §5 and state auto-repair laws (for example, California's Automotive Repair Act written-estimate and authorization rules) govern fair disclosure and consumer authorization.

Compliant disposal and documentation

Every job includes compliant removal and disposal of contaminated fuel through licensed waste carriers, with records retained as required. USIFDA register filing and the Certificate of Compliance (when issued) provide third-party traceability of the remediation.

Your invoice line items should match work performed and documented for your vehicle — towing, workshop labor, disposal, replacement fuel, parts, and mandatory fees shown on our published rate card.

What you are paying for

Amounts on your invoice are itemized. Typical cost centers (final pricing depends on your job) include only those that apply:

- Non-refundable booking and dispatch fee (payable at booking; applied against your final invoice when service completes — see Terms §1.9 and §7.1).
- Service deposit (payable at booking; applied against the final invoice on completion).
- USIFDA filing fee — National Misfuel Register filing and compliance documentation per job.
- Towing — flag fall, distance, and minimum tow charge as on the rate card.
- Shop labor — workshop time at standard, after-hours, or holiday rates, subject to minimum labor hours.
- Fuel disposal — fixed charge up to the published volume threshold, or per-gallon rate above that threshold.
- Fuel replacement — minimum charge or per-gallon rate, whichever is greater.
- Filters, freight, and sundries — minimum charge; actual filters and parts at cost when required.
- Parts — when supplied (for example, temporary fuel pump install); see Terms for refund rules on specific items.
- Claims handling fee — on insurance jobs where your insurer pays EEK directly (when applicable).

- Balance due after deposits and payments — by US bank transfer (ACH or wire) only; we do not take card payments for new customer balances.

Warranty and documentation

Workmanship warranties, if any, are provided by the workshop contractor; EEK coordinates claims with the contractor. See Terms §12.

EEK Mechanical provides a 12-month no-fault warranty on fuel pump and injector services performed as part of misfuel remediation where failure is attributable to residual effects of the original contamination event (Terms §12.5). This does not cover unrelated mechanical failure, subsequent misfuels, misuse, or modifications.

You receive job documentation including invoice detail and, where applicable, Certificate of Compliance and register verification information.

If you have a concern

For billing or service concerns on a specific booking, use the disputes portal at https://www.eekmechanical.com/disputes-tribunal (mandatory channel while a dispute is open). You may also start from https://www.eekmechanical.com/raise-dispute if you visited your customer portal on this device.

Contractual rights are in our Terms of Service (https://www.eekmechanical.com/terms, especially §17). Operational billing dispute procedure is described at https://www.eekmechanical.com/disputes-explained.

Email claims@eekmechanical.com or call (866) 777-3712 (24/7) for urgent service issues; billing disputes should still be filed in the portal for a complete record.

You may also use state consumer protection offices, the FTC fraud reporting site, BBB, or small claims court as described in our Terms — without limiting amounts you owe while a dispute is properly pending.

Safety

If you put the wrong fuel in the tank, do not start the engine or drive the vehicle. Starting the engine circulates contaminated fuel and can cause severe damage.

Call (866) 777-3712 immediately — EEK Mechanical is available 24/7 to arrange safe collection and workshop recovery.

Further reading

Published rate card
https://www.eekmechanical.com/rate-card

Terms of Service
https://www.eekmechanical.com/terms

Misfuel laws and regulations (United States)
https://www.eekmechanical.com/news/misfuel-laws-regulations-united-states

USIFDA misfuel law and safety reference
https://www.usifda.org/misfuel-law-and-safety.html

Raise or track a billing dispute
https://www.eekmechanical.com/disputes-tribunal